



# Forma de orden

Enviar por fax al 0049 (0)2133 248 217

**WOODLAND Vertriebs GmbH  
Customer Service  
Kieler Strasse 11**

**41540 Dormagen**

**Alemania**

Nombre de persona ,que ordena y direccion de envio:

Nombre y Apellido

Calle, numero de Casa

Codigo Postal, Ciudad

Telefono (para confirmar su pedido si es necesario)

E-mail / Fax

Como supo usted de nosotros WOODLAND?

Aqui estan los detalles de mi orden:

Cantidad	Descripcion	Orden No.	Precio Unit. EUR	PrecioTotal EUR
Precio total				

Yo pagare:  
(por favor, senalar como apropiado)

- Por transferencia de banco 14 dias antes del dia de la entrega** Con descuento del 2% (esto no incluye el precio reducido con set o ofertas especiales). Acepto la fecha de expedicion notificada con una cita.
- Por cheque personal.** Enviare el cheque tres semanas antes de la fecha de expedicion para dar un plazo de 5 dias laborables para que el cheque este claro. Acepto la fecha de expedicion notificada con una cita.

**Garantia de devolucion:** si usted esta insatisfecho con la entrega tienes el derecho de devolver las mercancías dentro de los 14 dias despues del recibo y de acuerdo con los termino y las condiciones de devuelta. Si la orden esta sobre los EUR.500 las mercancía seran entregada hasta la frontera alemana gratuitamente. La entrega ocurrira cuando el pago complete es echo a WOODLAND.

He leído y he entendido los terminos y las condiciones a la vuelta.

Por favor, fecha

Firma

## Terminos y condiciones de Negocios



Our service	If the order is over EUR 500 we will deliver the goods up to the German border free of charge. We will find the most appropriate and cost-effective means of delivery to locations outside Germany and inform you in advance. We would be happy to advise you of delivery costs for all orders and suggest a delivery date upon request. Delivery charges are calculated on the basis of the weight and size of your order and the location of the delivery address. If the delivery is postponed for any reason, we will contact you immediately to arrange an alternative delivery date. For further information, please call +49 2133 248 219.
How to order	Should you be interested in placing an order, please send us the WOODLAND purchase order sheet by post or fax. You may pre-order by telephone or e-mail, but make sure you send us the original purchase order by post or fax two weeks before the delivery date at the latest. Unfortunately we are not able to dispatch your order until we receive the order form. Please indicate your quotation number and other requests on the order form. If you wish to change your order, please send us a revised order form approximately two weeks before the delivery date.
Delivery	We will do our best to deliver all the ordered items at the same time. However, if this is not possible we will first send a partial delivery and send the rest at a later date. Subsequent deliveries will be free of charge for customers. If the customer is not at home on the day of delivery, the items will be sent back to the warehouse and customers may be charged an additional fee.
Payment	We accept 14 days advance payment by bank transfer with 2% discount (this excludes special and set offers as well as special finishes). We also accept personal cheques, which requires five working days for cheques to clear, therefore, we ask you to send the cheques three weeks before the delivery date.
Return warranty	If you are unsatisfied with the product for any reasons, you have the right to return it within 14 days of receipt. Should you decide to do so, simply send us a return claim in writing within this period. Items should be then be returned in their original packaging and original condition within the next eight days. You will receive a full refund except for the delivery cost. Please note, however, that we cannot accept the return of custom-made products.
Complaints	Naturally you have the right to complain if your items arrive faulty or damaged. WOODLAND's friendly customer service team will endeavour to solve your problem as quickly as possible. Items can be exchanged free of charge if you inform WOODLAND within 14 days of receipt (see section above). The buyer is responsible for keeping the items in their original packaging. WOODLAND reserves the right to repair the respective item. Under no circumstances shall WOODLAND be responsible for damages caused by misuse of the item.
Assembly service	It is easy to assemble WOODLAND adventure beds using our practical self-assembly instructions. But if you prefer, we would be happy to organise a home assembly service in your area. We will provide you with a reasonable quote. For customers living within a 100km radius of Düsseldorf, we could put you in touch with our own assembly service.
Private policy	We are committed to protecting your privacy. We will only use the information that we collect about you in accordance with valid legislation. We collect information about you for two reasons: firstly, to process your order and secondly, to provide you with the best possible service. We will give you an opportunity to refuse any marketing e-mails from us or from other companies in the future. The information we hold will be accurate and up to date. You can check the information that we hold about you by emailing us. If you find any inaccuracies we will delete or correct them promptly. The personal information which we hold will be kept in a safe place in accordance with our internal security policy and current legislation. If you have any questions/comments about privacy, please contact us.
Bank details	Dresdner Bank Köln-Rodenkirchen, IBAN: DE 5237 0800 400 883 740 500, SWIFT Code: DRESDEFF370.
Contact	WOODLAND Vertriebs GmbH, Kieler Strasse 11, 41540 Dormagen, GERMANY, Tel 0049 2133 248 224, Fax 0049 2133 248 217, e-mail: <a href="mailto:servicio@woodland.de">servicio@woodland.de</a> Internet: <a href="http://www.woodland.eu">www.woodland.eu</a>